

What is MERIT OOA?



The MERIT Organizational Outcomes Assessment (OOA) is a confidential tool that measures the bottom-line impact of the Green House model. This assessment collects quantitative data regarding clinical and financial operations of an organization over the past year. Unlike the MERIT Staff Assessment, only a few key leaders complete the MERIT OOA. All Green House sites and those organizations working with GHP on cultural transformation are eligible to participate.

Why MERIT OOA matters?

The information gathered from the MERIT OOA identifies the clinical and financial impact of the Green House model on elders and the organization. The report benchmarks organizations with other Green House sites. The OOA quantitative data complements the qualitative data obtained in the MERIT Staff Assessment.



In 2021, 50% of Green House organizations submitted OOA data.

Who completes MERIT OOA?

- Administrator
- CFO
- Director of Nursing



What information does MERIT OOA gather?

- ✦ General Information
- ✦ Financial Outcomes
- ✦ Clinical Outcomes*
- ✦ Staffing Information
- ✦ Satisfaction Survey
- ✦ GHP Quality Standards Review

*for SNF QI/QM data is obtained

What to expect when completing the MERIT OOA?

- ✦ Gather data on occupancy, food costs, and operational costs
- ✦ It takes approximately 30 minutes to complete the MERIT OOA

What happens after you take the MERIT OOA?

Upon submission of the assessment, an organization receives a summary of submitted responses. Once the assessment period concludes, participating organizations will receive a comprehensive report with comparative data to the Green House Linked Up network and national averages where applicable.

